



Letter to Partners & Agents

Dear Valued Partner,

As you know, GTT recently commenced prepackaged chapter 11 cases in the U.S. Bankruptcy Court for the Southern District of New York after announcing a Restructuring Support Agreement (RSA) with our debtholders and other key stakeholders to deleverage GTT's capital structure.

I am pleased to update you that the court approved GTT's Prepackaged Plan on December 16, 2021, paving the way for the Company to complete the chapter 11 process. You will find our press release [here](#) for more information.

Now that the court has confirmed the Prepackaged Plan, we anticipate this to be the last substantive court approval required in connection with the restructuring process. We are working through routine regulatory approvals for the restructuring and anticipate receiving such approvals and emerging from chapter 11 in the first half of 2022, but can provide no assurances that we will emerge on that timeline.

We continue to provide the highest quality service to our customers around the world. The chapter 11 process has no impact on our operations.

However, if you have follow-up questions, our dedicated call center continues to provide the most up-to-date information. You can reach them by phone, email or online:

- (877) 329-1803 or (347) 532-7908 (international)
- GTTInfo@PrimeClerk.com
- <https://cases.primeclerk.com/GTT>

We are immensely grateful for the support we received from all of our stakeholders, in particular our partners and customers, during this process.

We look forward to continuing our partnership with you in the year ahead.

Thank you,